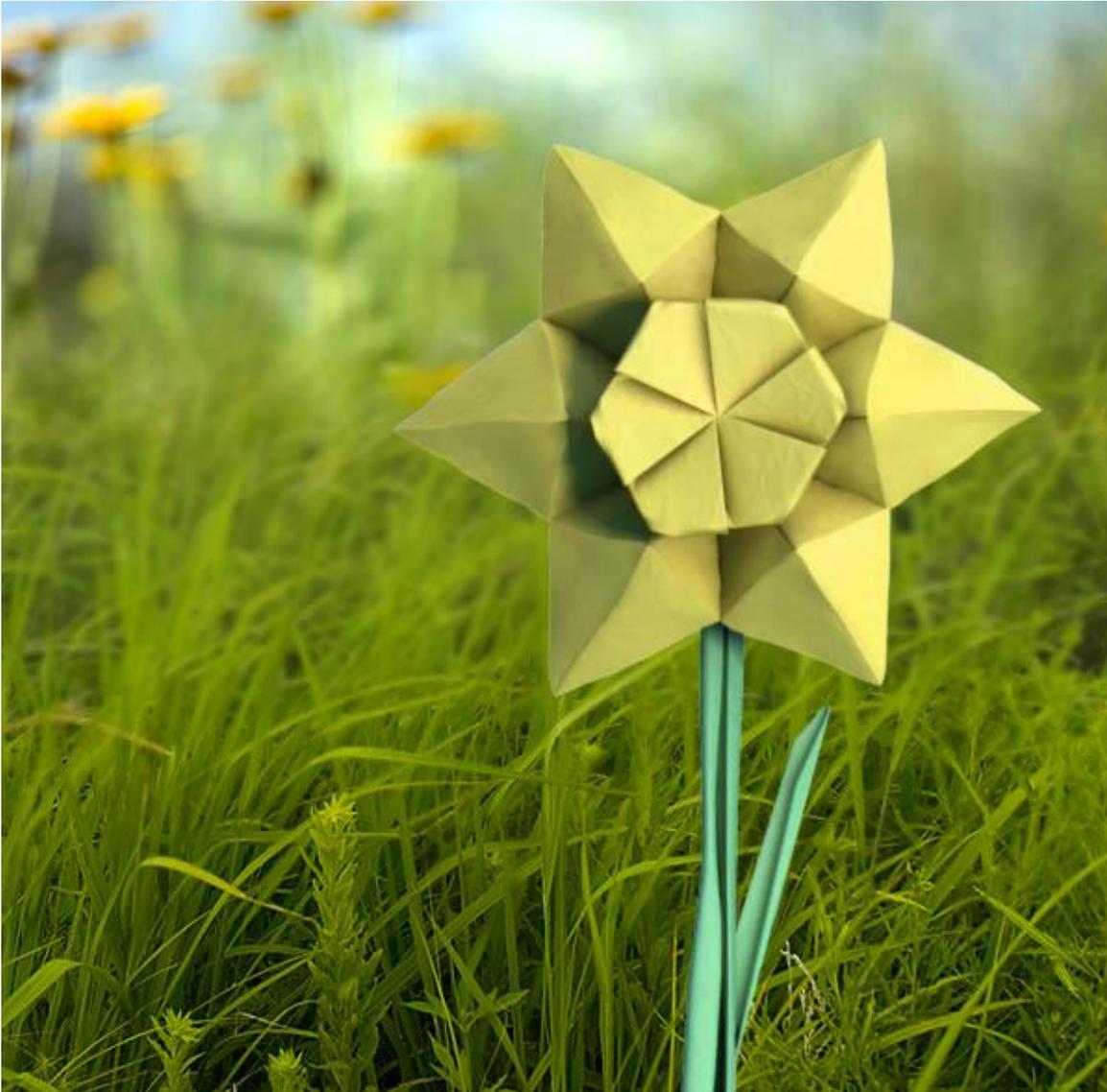


Naturally NCR PAPER

Carbonless paper with the highest environmental standards





Overview:

- Who we are
- Environmental efforts
- Product portfolio
- Speaking green
- Customer connections
- Contact us



Who we are:

NCR PAPER* brand is known for its superior quality and is the world's best selling brand of carbonless paper. We were instrumental in the creation of the category in 1954, and today, no other carbonless paper is more environmentally responsible.

This long-standing commitment is demonstrated by our vegetable-oil-based carbonless capsule system, introduced in 2000. And is the driving force behind every one of our environmental certifications.

For more than 50 years, we have refined our processes and offered products that make it easy to see why NCR PAPER* brand is the natural choice.

*NCR PAPER is a registered trademark licensed to Appvion Operations, Inc



Environmental efforts:

Being environmentally responsible is just part of who we are. We're constantly looking for ways to make our operations better, cleaner and more efficient. And with our Lean Sigma processes and culture in place, this quest for operational excellence will always be a priority.

This environmental mindset inspired us to obtain ISO 14001:2015 certification for all our paper manufacturing facilities.

At our Roaring Spring mill, a third of the power used comes from waste produced during the paper making process – a carbon-neutral biofuel that does not contribute to climate change.



Environmental efforts (Continue):

Our environmental efforts have also earned the Forest Stewardship Council® (FSC®) Chain of Custody certification, allowing us to offer FSC® certified products (FSC-C003368).

Our vegetable-oil-based capsule technology and our comprehensive EcoGuard™ recycling program for roll packaging materials further demonstrate our commitment to nature. And our commitment to you.

[Click here](#) to download our environmental policy.



Product portfolio:

We are the world's leading producer of carbonless paper, offering the broadest product portfolio and a 100% satisfaction guaranteed. Our carbonless paper produces a clean, professional image for any multipart form. Images stay intense and legible down to the last ply for the life of the document.

We offer carbonless paper in rolls and sheets to meet every business form need. And all of our carbonless products are recyclable. For detailed information and individual product overviews, review the following slides.



Roll products:

NCR PAPER* brand offers a product lineup that can serve any multipart forms need. From production orders and expense reports to medical forms and credit applications, our products will always offer the quality, performance and value your customers desire.



NCR PAPER* brand Superior

Super-premium quality for enhancing corporate image applications.



Roll products:



NCR PAPER* brand eCARBONLESS®

To produce printed, collated form sheets to run on laser printers and other electronic printing equipment.



NCR PAPER* brand Specialties

Provides whatever you need for custom applications.



Roll products:



NCR PAPER* brand Recover®

Contains 30% post-consumer fiber for “green” applications.

Carbonizing Bond

Provides carbon hold out for carbonizing applications.



Roll products:



DocuCheck® and DocuMark Custom® Security Papers

DocuCheck Basic®, DocuCheck Ghost®, Impede® and DocuCheck Watermark®, plus unique DocuMark Custom® papers – for advanced protection against fraud.

[Click here](#) for additional information on our products and services.



Sheet products:

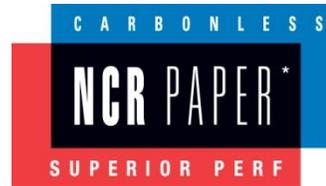
NCR PAPER* brand offers a product lineup that can solve any multipart forms need. From production orders and expense reports to medical forms and credit applications, our products will always offer the quality, performance and value your customers desire.



NCR PAPER* brand Superior
Consistent heavyweight sheets for exceptional runnability.

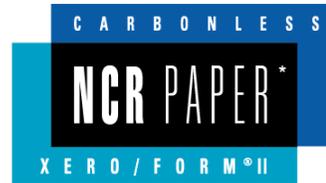


Sheet products:



NCR PAPER* brand Superior Perf

Provides the capability to produce custom snap-set multipart forms in-house.



NCR PAPER* brand Xero/Form®II

Designed specifically to meet the needs of the most demanding jobs using digital and electronic equipment to produce multipart forms.



Sheet products:



NCR PAPER* brand Specialties

Meets the special needs of customers for creating any customized multipart forms.



FANAPART

Consistently helps create perfect multipart form sets.

[Click here](#) for additional information on our products and services.



Speaking green:

Around the world, there's a growing interest in environmental responsibility. Here's your chance to confirm or discover just what all the green terms and environmental acronyms actually mean.

American Tree Farm Systems (ATFS)

A program committed to sustaining forests, watersheds and healthy habitats through the power of private stewardship.

Biodegradable

The ability for material to be broken down by living organisms.

Biomass

A greenhouse-gas-neutral fuel source derived from biological materials such as wood waste generated in the paper manufacturing, lumber processing or other harvesting processes.



Speaking green:

Canadian Standards Association (CSA)

A not-for-profit membership-based association working in Canada and around the world to develop standards that enhance public safety and health, advance the quality of life, help preserve the environment and facilitate trade.

Carbon Footprint

A measure of the environmental impact of a particular individual or organization's lifestyle or operation, measured in units of carbon dioxide produced throughout the complete product life cycle.

Code of Federal Regulations (CFR)

A U.S. document that codifies all rules of the executive department and agencies of the federal government within 50 different volumes or titles; Title 40 lists all environmental regulations.



Speaking green:

Controlled Pulp

Pulp that does not violate any sustainable forestry initiatives – it is required to be certified as a Chain of Custody (CofC).

Corporate Social Responsibility (CSR)

A commitment by a business to behave ethically and to take responsibility for the impact of its activities and operations on shareholders, customers, employees, communities and the environment.

Forest Stewardship Council® (FSC®)

An internationally recognized independent, non-government, not-for-profit organization established to promote the responsible management of the world's forests.



Speaking green:

FSC Chain of Custody Certification (FSC-C003368)

An internationally recognized certification establishing a product has been harvested from forests that meet stringent environmental, social and economic standards; to qualify, all steps along the supply chain, from forest to shelf, must receive a chain of custody certificate. Ask about our FSC availability.

FSC Forest Management Certification

A set of standards for forestland owners that verifies they are practicing good sustainable forestry.

FSC Mix

Contains a mixture of FSC certified material, reclaimed material and/or other controlled sources.

FSC 100%

100% of pulp is obtained from well-managed forests.



Speaking green:

FSC Recycled

Contains verified post-consumer reclaimed material.

Green Seal

A green product certification that is awarded to products that meet rigorous standards, demonstrating they have less impact on the environment.

International Organization for Standardization (ISO)

A worldwide federation founded to promote the development of international standards.

ISO 14001:2015

A widely recognized international environmental management standard that sets rigorous criteria for setting and achieving environmental objectives to maintain and control a company's impact on the environment. It provides a framework for a holistic, strategic approach to an organization's environmental policy, plans and actions.



Speaking green:

Lean Manufacturing

A systematic approach to manufacturing that strives to provide customers with what they want while using the least amount of resources.

National Council for Air and Stream Improvement (NCASI)

An independent, non-profit research institute with a focus on environmental issues relevant to the paper industry.

National Environmental Policy Act (NEPA)

Establishes national environmental policies and goals for the protection, maintenance and enhancement of the environment.

Post-Consumer Waste (PCW)

Consists of fiber derived from paper products, used by the end consumer, fulfilling their intended use and then reclaimed.



Speaking green:

Pre-Consumer Waste

Consists of byproducts left over and reclaimed from such processes as paper production or paper conversion, or from the printing process, and signifies that the paper has not fulfilled its intended use.

Program for Endorsement of Forest Certification (PEFC)

An independent, non-profit, non-governmental organization that promotes sustainably managed forests through independent third-party certification.

Recoverable

Capable of being returned to a useful resource through material recycling, composting or incineration with energy recovery.



Speaking green:

Recyclable

Material that still has useful physical or chemical properties after serving its original purpose and can, therefore, be reused or remanufactured into additional products.

Recycled Content

The portion of a product that contains materials that have been recovered or otherwise diverted from the solid waste stream either during the manufacturing process or after consumer use.

Six Sigma

A statistically based approach to process control, which leads to the production of goods that meet or exceed customer expectations.



Speaking green:

Sustainable Forestry

Meeting the present needs for forest products, utilizing well managed forests, without compromising the ability of future generations to meet same needs.

Sustainable Forestry Initiative (SFI)

Global certifying organization that integrates the continual growing and harvesting of trees with the protection of wildlife, plants, soil, and air and water quality.

U.S. Environmental Protection Agency (USEPA)

Published guidelines for minimum recycled product content for use by federal agencies for purchasing standards.

Vegetable-Oil-Based Carbonless Capsule

A capsule containing an environmentally responsible vegetable-oil-based solvent made from soy.



Customer connections:

We have a history of providing valuable resources to help customers build their businesses. Information on our environmental initiatives is no different. This easy-to-use section offers all the resources you'll need to feel comfortable with your carbonless paper choice, along with the tools and materials needed to communicate this to your own customers.

Continue on to browse through our environmental FAQ section. If more detailed information is required please use the environmental sales material below. To view or download, simply click on the documents that meet your business needs.

- [Summary.pdf](#)



Frequently asked questions:

Following are answers to frequently asked questions that will affirm NCR PAPER* brand as the natural choice.

General/Environmental Responsibility

Q: Is NCR PAPER* brand carbonless environmentally responsible?

A: Yes. In fact, we hold ourselves and our products to the highest environmental standards.

Q: From an environmental standpoint, why should I buy NCR PAPER* brand?

A: NCR PAPER* brand uses a vegetable-oil-based capsule and is recyclable. It is also offered with recycled content. Appvion's production facilities, research labs and headquarters have obtained ISO 14001:2015 certification. Plus, we are certified for Forest Stewardship Council®(FSC®) chain of custody. On top of that, the entire lineup comes with a 100% satisfaction guarantee.



Frequently asked questions:

ISO 14001:2015

Q: What is ISO 14001:2015?

A: An internationally recognized environmental management standard that sets rigorous criteria for setting and achieving environmental objectives to maintain and control a company's impact on the environment. It provides a framework for a holistic, strategic approach to an organization's environmental policy, plans and actions.

Q: Is NCR PAPER* brand produced in facilities that have obtained ISO 14001:2015 certifications?

A: Yes. One hundred percent of NCR PAPER* brand carbonless is produced in facilities that have obtained ISO 14001:2015 certification.



Frequently asked questions:

Recyclable and Recycled Carbonless

Q: Are NCR PAPER* brand products recyclable?

A: Yes.

Q: Is there an NCR PAPER* brand carbonless product that contains recycled fiber?

A: Yes. For the last 20 years, we have offered NCR PAPER* brand Recover[®], a grade of carbonless paper containing 50% recycled content, including 30% post-consumer waste. Recover[®] meets the government's standard for post-consumer waste.



Frequently asked questions:

Vegetable-Oil-Based Carbonless Capsule

Q: What is a vegetable-oil-based carbonless capsule?

A: A capsule containing an environmentally responsible vegetable-oil-based solvent made from soy.

Q: When did Appvion first start using a vegetable-oil-based carbonless capsule?

A: In 2000.

Q: When did Appvion first patent a vegetable-oil-based carbonless capsule?

A: In 2001.



Frequently asked questions:

Q: Does the vegetable-oil-based capsule allow for a crisp, clean carbonless image?

A: Yes. NCR PAPER* brand produces a clean, professional image for a multipart form. Images stay intense and legible down to the last ply for the entire life of the document.

Q: Has Appvion branded the vegetable-oil-based capsules used in NCR PAPER* brand?

A: No. As important as this technology is, it is just one of the many accomplishments that define our environmental efforts. Every stage of production is important, which is why all of our products are manufactured in facilities whose environmental management systems have obtained ISO 14001:2015 certification.



Frequently asked questions:

Q: Are all brands of carbonless paper produced with a vegetable-oil-based capsule?

A: No. We choose to offer this technology to our customers because it is good for the environment and good for business.

Q: Are Appvion's carbonless capsules different than those of other carbonless producers?

A: Yes. We custom manufacture our capsules at our own facilities and uniquely engineer them for specific applications to ensure the best possible performance.



Frequently asked questions:

FSC Certification (FSC-C003368)

Q: What does Forest Stewardship Council® (FSC®) chain of custody certification mean?

A: This internationally recognized certification establishes that a product has been harvested from forests that meet stringent environmental, social and economic standards; to qualify, all steps along the supply chain, from forest to shelf, must receive a chain of custody certificate.

Q: Why has Appvion chosen to be FSC certified vs SFI and PEFC?

A: Not only is FSC global, but it is more widely recognized by environmental groups. A study published by Pira International, Global Markets for Chain of Custody Certified papers, indicates that most ENGOs (environmental non-governmental organizations) favor FSC because they consider it to be more rigorous.



Frequently asked questions:

Q: Can I get NCR PAPER* brand that is labeled FSC certified?

A: Yes. Appvion offers NCR PAPER* brand carbonless and our other paper products as FSC certified.

Q: Why is Appvion offering FSC certified products to the market?

A: While Appvion does not own any forestland, offering products that are certified for Forest Stewardship Council® (FSC®) chain of custody is a way Appvion chooses to support the growth of responsible forest management worldwide. Such an offering also helps Appvion's customers meet market demand for environmentally responsible products.



Frequently asked questions:

Q: How will Appvion label product as FSC certified?

A: Appvion will label products as “FSC Mix From Responsible Sources” for customers who specify they want to purchase one or more grades of our FSC-certified carbonless, thermal or security paper products.

Q: What does Mix From Responsible Sources mean?

A: FSC Mix products, manufactured on a credit system, such as Appvion, Inc.’s, contain a mixture of FSC virgin, reclaimed material, and/or other controlled sources.

Q: Are all Appvion paper-based products available as FSC certified?

A: Yes. All paper product lines and grades are available with an FSC-certified designation. Only those products you order specifically as FSC-certified will carry the designation.



Frequently asked questions:

Q: How does Appvion's program compare to competitive offerings?

A: We offer the widest range of FSC-certified carbonless, direct thermal and security papers. Many mills only offer a specific line of products or specific products within a product line as FSC certified.

Q: How do I order NCR PAPER* brand that is labeled FSC certified?

A: Please contact your local authorized NCR PAPER* brand merchant or your local Appvion sales representative for details.

Q: Do I have to have FSC chain of custody certification to purchase FSC-certified products?

A: It is recommended. In order to pass along the FSC claim to your customers, you must have FSC chain of custody certification as well.



Frequently asked questions:

Q: Where can I find copies of Appvion's FSC certifications?

A: You can find copies of our certifications at <http://www.appvion.com/en-us/environment>.

Q: How do I become FSC certified?

A: To become FSC certified, you must go through a certification body. A listing of certification bodies can be found at <http://www.fscus.org/certifiers>.

Q: How can I learn more about FSC?

A: The following web sites contain a variety of information about FSC:
<http://www.fsc.org>
<http://www.fscus.org>
<http://www.fsccanada.org>



Frequently asked questions:

Q: Who do I contact with additional questions?

A: Contact your local authorized merchant or your local Appvion sales representative. You may also email Appvion at contact.us@appvion.com or call 1-800-533-9421.

Promotions of Environmental Efforts

Q: What is Appvion doing to promote its environmental efforts?

A: In addition to this guide dedicated to our environmental efforts, we have developed a comprehensive plan to communicate our green strategy through multiple print and electronic ads, direct mail, emails and collateral, as well as at trade shows.

Q: How can I get additional information if needed?

A: Please contact your local authorized NCR PAPER* brand merchant, your local Appvion sales representative, our Customer Service department at 1-800-533-9421, or [click here](#) to contact us by email.



Contact us:

Thank you for taking time to review our Naturally NCR PAPER* Guide. We hope you enjoyed learning about our environmental efforts.

We welcome your feedback. If you have a particular question or comment, please [click here](#). Or contact us at:

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[Click here](#) if you'd like to visit the Appvion website.